

Important information about our skips services



Just a few more things for you to be aware of before we can book your skip bin. The below statements form part of the Standard Terms and Conditions.

Safety and site access

It is essential that your bin is positioned in a safe and easily accessible location. Please do not attempt to relocate your bin without seeking guidance and approval from us. In addition, please note the following access rules:



No locked gates or obstructions.



No overhead powerlines, window awnings, low hanging branches.



It is your responsibility to advise us of the existence of any pipe, pit cover, underground service or anything else that may be damaged under a bin. By proceeding with this order, you indemnify us against any damage to the same as a result of these services.



Overfilled bins are a safety risk to both you and us. If your bin is overfilled and not safe for collection, you will need to remove some items.

Waste we will NOT accept:

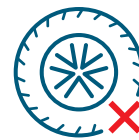
✗ No Asbestos or other hazardous waste

✗ No tyres

✗ No cleanfill/hardfill

✗ No Sand, Soil, Clay or Dirt

✗ No food products or food waste



These may also include tyres, liquids, gas bottles, batteries, chemicals, oils, paints, paint tins, mattresses, polystyrene, fire extinguishers, food waste, cement dust and large tree logs (30cm or more in diameter).

Bins must only be filled to water level. Any regulated waste incorrectly disposed of within the bin will incur appropriate additional disposal charges..

For more information on safe disposal of these waste types, please contact us on 13 13 59.

Permits:



Some councils and public property require a permit for a bin to be stationed there. It is your responsibility to obtain all permits for the placement of the bin. We will not be liable under any circumstances for any fines that are imposed relating to the placement of the bin where directed by you.

Additional charges:

Missed Service Fee

Please ensure you've read and understood the above rules on safety, site access and waste acceptance. If through no fault of our own, we are unable to complete your service, you may incur a missed service fee. The missed service fee is \$140.

Credit card surcharge

Currently our online transactions only accept credit card payments, and all credit card payments incur a 0.8% additional surcharge. This will be detailed on the checkout page.